



CASE STUDY:

NORTH CAROLINA DEPARTMENT OF PUBLIC SAFETY SPECIAL OPERATIONS AND INTELLIGENCE UNIT

North Carolina, USA

The Case

Every day, Gamber-Johnson products save clients' valuable time and effort in the field. But, occasionally, products that are this rugged, reliable, and responsive save even more than that.

The North Carolina Department of Public Safety Special Operations and Intelligence Unit has experienced this priceless payoff firsthand. By furnishing the company's fleet with Gamber-Johnson equipment, the NCDPS Special Operations unit is able to execute high-risk maneuvers to preserve public safety — and the safety of their agents.

The Customer

Falling under the North Carolina Department of Public Safety, the Special Operations and Intelligence Unit is an elite division exclusively trained for extreme situations including everything from fugitive apprehension to prison escapes. To assist agents in these high-stakes operations, the 50-vehicle fleet is outfitted with a variety of different Gamber-Johnson products unique to the officers' need. In this particular case the unit was outfitted with a Gamber-Johnson universal laptop cradle, Mongoose® motion attachment, wide body console box, magnetic cell phone, cup holder, external armrest and radio and light control mounts.



Throughout the Unit's relationship with Gamber-Johnson, these products have been an asset to the unit as they are vehicle-specific and easy to install. However, during a recent fateful encounter, the products may have been something even more than useful, they may have also saved a life.

The Collision

On January 16, 2020, Russell Jackson — Assistant Chief of Special Intelligence over Field Operations/Investigative Supervisor — was involved in a head-on collision due to unexpectedly being in the middle of a high-speed chase. The driver that hit Mr. Jackson, who was himself traveling at highway speed 55mph, was evading police due to numerous outstanding warrants and traveling at approximately 80 miles per hour. Both vehicles took the full impact of the crash, and Mr. Jackson's left leg was significantly injured. His right leg, however, remained unscathed — the leg that, he noted, was next to the Gamber-Johnson console.



“I’m very thankful for my Gamber-Johnson unit and how it was mounted in my vehicle. Now I am very reluctant to drive without the Gamber-Johnson product, since I know I was greatly protected by it.”

— Russel Jackson, Assistant Chief of Special Intelligence over Field Operations/Investigative Supervisor

The Results - Rugged, Reliable, Responsive

During the accident, many of the accessory units in the car were damaged but all Gamber-Johnson products remained sturdily in place and were even able to be reused pursuant to the high-speed head-on collision. In fact, the cup holder still contained Mr. Jackson's Styrofoam cup— not moving, spilling or getting crushed in any way. The magnetic cell phone unit also did not move, even though it was not drilled to the console and relied only on the exceedingly strong magnetic connection.

Most importantly, the wide body console itself didn't move at all — shielding Mr. Jackson's right leg from injury and protecting him from the center dash collapsing on him. The console and bolts were able to be reused after the crash and were fully intact. Additionally, the Universal cradle remained in place, protecting the driver from more impact from the passenger seat and most importantly, not becoming a projectile to Mr. Jackson's face.

“Thank the good Lord that Gamber-Johnson was mounted in my vehicle,” Mr. Jackson said. “I told my boss that if I didn't have Gamber-Johnson in my next vehicle I would retire. The console prevented greater injury to me and I am grateful.”

The Company

From humble beginnings as a local wooden furniture manufacturer in Stevens Point, Wisconsin, Gamber-Johnson has developed into the global go-to partner for equipment mounting products. We design, manufacture, and supply rugged, reliable and responsive mounting systems for technology and vehicle mounting components worldwide. With highly responsive service and a hands-on approach, Gamber-Johnson is the industry leader providing unique, effective solutions for a variety of mounting need.